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Presentation to	POPAI Digital
Presented by	Phil Austin, Managing Director, CAN Media Group
Date	5 th December 2007



What it was

- Previous owners, 'Health Track Media' went into receivership in 2003 with losses of £18m:
 - Reliance on national media sales alone did not create a profitable enterprise
 - Poor brand equity with healthcare users (hosts) and patients (viewers)
 - Content was not engaging audiences or attracting advertisers
 - 850 site estate was operational but technically dysfunctional

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But everyone appeared to be losing money!

- How could we be different?
- Why were the brands not buying into CANs?
- Everyone talks about "Currency"
- Everyone talks about "Consolidation"
- Is this the really the solution or are the brands simply taking the easy way out by staying with traditional media
- So how do you flush the brands out and entice them to spend money on your network?

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The key to securing revenue was to attract attention to the channel

Create a brand

Create something that blue chip advertisers would wish to be associated with

Ensure that our audience "watched" the channel

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Key milestones

2003: CAN Media purchases Health Track Media 2005: build team, begin network remodelling. National and PCT clients re-engaged, revenue develops 2007: Tony Blair launches TLC Schools, several high profile PCT launches, unique DoH content agreement, expansion into Play Centres and other 'community' environs, UK and abroad.

2003 2004 2005 2006 2007

2004: financing & business model development. Existing network management continues 2006: Several PCT-wide launches, UK-wide network, local, regional & national clients. Launch of "in pharmacy" TV business.

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"Now we've built it they have come"

2007: revenues of £6m

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How have we done this?

Today

Content: 94% viewer satisfaction

Estate: 1,250 surgeries = Audience of 4.5m+ per month

PLUS 175 schools, 205 Pharmacies, 115 Play Centres

2003 2007

On-screen media sales: Sponsorship, spot ads, campaigns Off screen media: leaflets, magazines & websites Revenue: Increases across the board yr on yr

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Engaging across the community



Political Decision Makers



Community Icons



Community Policy



Community Services



Service Commissioning



Administrative Services

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"[The Life Channel] is a fantastic tool to help our children become less obese, fitter and more active in everyday life. Where I live, where I work and what I do is all about prevention and the way we can prevent is by promoting nutritional values, healthy eating and exercise at the earliest possible age we can."

Sam Alladyce, Manager Newcastle United Football Club

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"In the NHS, we're only really just starting to wake up to the fact that we can use the same marketing methods and techniques that companies like Nike use to sell trainers. And the best commercial marketing is extremely effective at influencing the way in which people think and the way in which people behave."

> Dr Danny Ruta, Director of Public Health Newcastle Primary Care Trust

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"Chelsea Football Club has a very strong Corporate Social Responsibility programme and we see it as our duty to work with organizations like North Fulham NDC and The Life Channel to ensure the message we want to portray is out there using a medium that's really compatible with the people we are trying to attract."

Michael Cole, London Football Development Manager Chelsea Football Club

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Steve Arkley

Head of Neighbourhood initiatives
District of Easington Council



Why do we use The Life Channel?

- 1. Clear cost benefits
- 2. Strong added value
- 3. Highly Flexible
- 4. Complementary values
- 5. An integral communication partner



Over 200 regional campaigns:

North Tees Primary Care Trust









Primary Care Trust

























Create your future North Fulham NDC







District of easington.

Redcar and Cleveland **NHS**

Primary Care Trust



for healthier living

life



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Supported by premier sports clubs





NEWCASTLE UNITED

Football in the COMMUNITY









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Working closely with key organisations & Charities Shaw Trust Ability at work



Working together for a safer London





































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Engaged with blue chip brands

















































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Over 1,300 local campaigns in 2007:









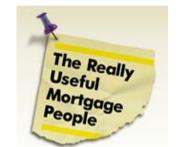




















The granic Delivery Company





















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Brand value drives growth

- The orthodox approach is to create a currency based on a CPT value
- TLC is unorthodox: it trades as much on its brand as it does its CPT, the brand values of which are: editorially meaningful; promoting positive action; relevant to everyone; locally relevant; giving something back = credibility
- TLC brand values will grow into <u>other networks</u> by the virtue that the principles are universally applicable, accepted and credible - <u>question</u> is should other network owners buy-into and re-use the IP already developed by TLC to their own advantage?

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What are we going to do?

2008: Projected revenues of £12m

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How will we do this? 2008

Developing the brand proposition
Channel & media integration (more than just community)
Rollout across retail and the high-street

Today 2008

Developing a cohesive multi-site platform
(Install +1,500 surgeries, +3,000 schools, 1,000
Pharmacies)
Maintaining & updating the network
Diversifying on-screen and off-screen revenues

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